Inspections

Melody Lin, Ph.D.

Deputy Director, Office for Human Research Protections Director, International Activities

Taipei, Taiwan

November 2004



Objectives



- Inspections Program
 - -OHRP
 - -FDA
- Tips for Preparation
- Behavioral Guidelines

Jurisdiction



- OHRP
 - -45 CFR 46
 - -OHRP approved assurance
- FDA
 - -21 CFR 56
 - -21 CFR 50

Inspections Program



- OHRP
 - —For cause site visit
 - -Not for cause site visit
- FDA
 - -Routine surveillance inspection
 - -Directed inspection

OHRP Compliance Oversight Investigation



- Receive allegation of noncompliance
- Determine OHRP jurisdiction
- Written inquiry to appropriate institutional officials
- Review of institution's report and relevant IRB documents
- Additional correspondence/telephone interview/site visit as needed
- Issue final determinations



- When does OHRP conduct a site visit?
- Base on:
 - Nature and severity of the allegations
 - Evidence of systemic problems
 - Appropriateness of any corrective actions taken
 - Perceived need for more in-depth discussions with institution staff



- Interview with:
 - -Institutional administrator(s)
 - -IRB Chairperson(s)
 - -IRB members
 - -IRB staff
 - —Investigators who conduct human subjects research
 - -Others as appropriate



Record Reviews

- Select 50-75 active protocols for review of entire IRB record on-site
- Last 25 protocols approved by the IRB under an expedited review procedures
- Last 25 amendments approved by the IRB under an expedited review procedure
- Protocols determined to be exempt during the past 6 months
- Minutes for all IRB meetings for last 4 years



Findings

 Meet with the signatory officials on the Assurance, or their designees on last day to describe OHRP's findings



OHRP Not-For-Cause Compliance Oversight Evaluations

Purpose of OHRP Not-for Cause Evaluations



- To assess institutional compliance with 45 CFR 46
- In absence of specific allegations
- Somewhat proactive
- Some evaluations are partially "for cause" - previous compliance problems

Status of OHRP Not-for-Cause Evaluations



- Ten institutions have been evaluated
- Two evaluations were not on-site (teleconference and paper review)
- Institutions have praised the process and felt it was a valuable learning experience

OHRP Compliance Oversight Investigation Possible Determinations/Outcomes (1)

- Protections under an institution's Assurance are
 - in compliance
 - in compliance, but recommended improvements have been identified
- Noncompliance identified, and
 - corrective actions required
 - Assurance restricted pending required corrective actions
 - OHRP approval of Assurance withdrawn

OHRP Compliance Oversight Investigation Possible Determinations/Outcomes (2)



- OHRP may recommend that HHS Officials
 - -suspend
 - -terminate

Compliance Oversight Investigation Possible Determinations/Outcomes (3)



- OHRP may recommend:
 - -Debarment of
 - Institutions
 - Investigations
 (ineligible for HHS research support)



- Selection Criteria
 - -Past inspection history
 - Frequency
 - Compliance status
 - -Activity of IRB
 - -New IRBs
 - -Complaints



- Routine
 - Inspections assigned on cyclic basis for surveillance
- Directed
 - -Complaints to FDA
 - FDA, other agencies
 - Sponsor/monitor
 - Subjects/Public



- Inspections are announced and scheduled in advance
 - -Consist of interviews with responsible IRB staff
 - —In-depth review of SOPs , files and records
 - -Active FDA regulated studies

Scope of FDA IRB Inspections



- IRB membership
- Written procedures
- Initial review and approval of studies
- Continuing review of research
- IRB reporting to investigator and institution



- Discuss IRB administration and procedures
 - -Individual responsibility and authority
 - -Membership
 - -Operations
 - -Record keeping requirements
 - -Review and approval of informed consent



- Record Review
 - -SOPs
 - Must have written procedures as required by 21 CFR 58.108
 - Should agree with procedures described during interview



- Inspection of IRB files-FDA regulated study files
 - Minutes of meetings
 - List of IRB members
 - Documents submitted to IRB to obtain study approval
 - Correspondence between IRB and investigator
 - Records of continuing review
 - Any other records

Conclusion of FDA IRB Inspection



- Exit interview with management
 - -Discussion of inspection findings
 - -Issuance of an FDA 483

Post FDA IRB Inspection



- Detailed Narrative Report Prepared
- Submitted to HQ BIMO Staff for Evaluation

FDA Compliance Inspection Classification (1)



- NAI No Action Indicated
- VAI Voluntary Action Indicate
 - Objectionable conditions or practices were found, but FDA is not prepared to take or recommend any administrative of regulatory action

FDA Compliance Inspection Classification (2)



- OAI Official Action Indicated
 - Regulatory and/or Administrative actions will be recommended due to significant objectionable observations

Post FDA IRB Inspection



- Correspondence
 - -Sent to IRB Chair
 - Describes which practices or conditions,
 were determined to be objectionable
 - Letters are sent for serious noncompliance and require a response

Tips Prior to Inspection (1)



- Know what the regulatory requirements are for your operations
 - 21 CFR 50 and 56 IRBs and informed consent
 - —21 CFR 312 Clinical Investigators and Sponsors of Drugs and biologics
 - —21 CFR 812 Clinical Investigators of Medical Devices

Tips Prior to Inspection (2)



- Obtain and be familiar with the Compliance Program covering your operation
- Retain all records necessary to completely reconstruct activities and findings

Tips During the Inspection (1)



- Have the most responsible personnel available
 - -IRB Chair
 - -IRB administrator/Exec. Sec.
 - -Institutional official

Tips During the Inspection (2)



- Have all records readily available and organized
- Be available throughout the inspection to answer questions

Tips During Inspection (3)



- Update records, organized and be available
 - —Inventory of ongoing research and current status
 - IRB SOPs covering current practices
 - —IRB membership rosters, current and past
 - IRB meeting minutes
 - Records of tracked studies
 - Protocol, consent forms, IRB correspondence, etc.



Behavioral Guidelines

Rules to Follow During Inspection



- Know the contents of your job description
- Be aware of your body language
- Never remain in the room to chat with a inspector after you have answered all inspection related questions.

More to do's...



- Be yourself
- Remain focused
- Answer only the question asked

More to do's...



- Think before you answer. There are no bonus points for being fast
- Remain calm, remember you do your job every day, and no one knows your job as well as you

What is Redacting?



- Redacting is the act of selecting or adapting for publication or release
- Remove all information that the inspector is not legally entitled to see

Use Caution During Inspection



- Don't fill in the silences
- Don't allow yourself to become irritated. Maintain a professional demeanor at all times

More cautions...

- Answer all "yes" or "no" questions with "yes" or "no"
- Do not editorialize or volunteer information

More cautions...



 Never hand a document directly to a inspector - - - always pass documents to the inspection team leaders

More cautions...



- Never volunteer information on any subject
- Never refer to another topic, area, or procedure when answering a question

Body Language



- Do not sit on the edge of your chair,
- Make eye contact
- Do not play with your hair, twirl your thumbs, click your ink pin, or tap your fingers

Body Language



- Do not watch the door
- Never cross your arms over your chest or slouch in your chair

Statement to Avoid...



- "It's supposed to do (fill in the blank)."
- "Wow, it usually never does it right the first time!"
- Do you want to know how it is supposed to happen or how it really happens?"

Statement to Avoid...



- "I didn't even know we had an SOP for that!"
- "I didn't even know the SOP said that."
- "I don't know (with no follow-up)."

Statement to Avoid...



- "Let me show you what we do for Pfizer (or any other client)."
- "Would you like to see all our metrics?"
- "Well, I can try to do that for you, but I've never really been trained."